



## PADEL AND SOCIAL CLUB WEATHER CANCELLATION POLICY

### " Weather Strikes Back!"

We understand your excitement and anticipation for the upcoming game, but alas, it seems that even the weather wants to get in on the action! In a shocking twist, Mother Nature has decided to rain on our parade, quite literally. But fear not, for we have a plan in place that will leave you with a smile on your face, even when the skies are gray.

In the event of torrential downpour or Thors hammer in action (aka bad weather ) leading to the cancellation of the game, we have implemented a fair and transparent refund policy to ensure your satisfaction.

If you've made the decision to cancel your reservation within the respective 24 hours prior to gameplay, congratulations! You're a weather-savvy superstar. We will whisk away your funds and perform a refund dance that would make Fred Astaire jealous. Your money will make its way back to your Padel and Social Club wallet faster than you can say, "Rain, rain, go away!"

If on arrival players are unable to play due to circumstances beyond our control and our team has confirmed this with you, rest assured, we will first try reschedule your game otherwise a refund to your CLUB WALLET will be issued. We understand that unexpected situations can arise, and our goal is to accommodate your needs and provide a seamless experience. With our weather cancellations policy – we have to do this manually so it will take a few extra days longer – but players wallets will be credited with the paid amount swiftly.

In this event, We apologize for any inconvenience caused by game cancellation. We value your commitment to the sport and aim to offer you the best possible service. We appreciate your understanding and look forward to welcoming you back to the court in better weather conditions.

Remember, no matter what the weather throws at us, the game must go on! We look forward to seeing you back on the court for scintillating action soon.

