



## PADEL AND SOCIAL CLUB GENERAL EVENT & COPORATE EVENT CANCELLATION POLICY

### Cancellation Policy for Events & Corporate Bookings at Padel and Social Club

We know you're ready to serve up some epic games and memorable events, but life isn't always a perfect job. Sometimes, the weather or life's little curveballs interfere. Here's everything you need to know about our cancellation policy so you can book with peace of mind!

#### THE BASICS

- **Booking Confirmation:** To lock in your event, we ask for a deposit of 50% of the total event cost, covering court hire, racket rental, food & beverages, and any coaching magic we'll be bringing to your game.
- **Event Postponement:** If the date needs a little shuffle, we'll work with you to find a new day that fits your schedule. Consider us your padel partners for a perfect reschedule!

#### GENERAL CANCELLATION POLICY

##### 1. More than 14 Days' Notice?

- No harm, no foul! We'll give you a full refund and hope to see you soon on another sunny day.

##### 2. Between 7 to 14 Days Before the Event?

- Not ideal, but we get it. We'll keep 50% of the deposit as a little cushion to cover our prep efforts, and refund the rest.

##### 3. Less than 7 Days Before the Event?

- Ouch! By this time, our team's already set the stage for your event, so we'll retain the full deposit. (But hey, we still love you!)

##### 4. Postponing Less than 7 Days Before the Event?

- If you need to shift dates at the last minute, we'll keep 25% of the deposit to cover our setup efforts. The remaining deposit stays with us until we lock in your rescheduled event.

#### 5. Rained Out or Thunder & Lightning?

- Safety first! If the skies decide to join the game with rain or lightning, we'll pause and reschedule to a date that suits both you and the forecast. No refund here, but we'll ensure your event happens in all its sunny glory!

Thanks for choosing Padel and Social Club for your event!

We're committed to making it a fantastic experience, no matter the circumstances.

Let's make memories, celebrate big, and play hard!